

## MOTORHOME RENTAL AGREEMENT/CONTRACT

**These are our terms and conditions on which you may hire a vehicle from us.**

### **Eligibility:**

No one other than the drivers named in the proposal forms may drive the hired vehicles.

All named drivers must be over 23 (Drivers over 75 need to contact us first for confirmation), of good health and have held a full/valid driving licence for at least two years.)

The licence must be clear of any endorsements apart from up to six points for Speeding Offences, if there are any other current endorsements special conditions may apply.

All licences required must be produced at vehicle collection; photo-card

Persons with serious convictions within the last eleven years will not be permitted to drive the hire vehicles (including drink driving offences).

Visitors from abroad (does not apply to EU Countries) are advised to obtain an International licence. It does not automatically disqualify you from driving if you do not meet the required criteria, but we shall need to refer you to our insurance company to check if they will offer insurance cover.

### **Bookings:**

A minimum £350 p/week or part week of hire is required to secure your booking. We only accept payments by debit card , credit card or bank transfer, (sorry we do not accept americian express.)**Upon booking you must disclose your exact destination/s, event/s / festival/s as some festival /event dates are priced differently. Failure to disclose your travel plans / destinations / events / festivals ETC upon booking will result in the total loss of the £2000 or £3500 security deposit.**

The booking deposit is not refundable and shall be deducted from all hire charges.

Bookings for EU travel add £100 for EU breakdown/Insurance.

If you plan to travel outside the UK, you must inform us at point of booking as a VE103R document must be obtained by us prior to collection date.

PLEASE NOTE WE ACCEPT PAYMENT BY DEBIT CARD, CREDIT CARD OR BANK TRANSFER

Mileage allowance of 1500 miles for UK travel and a Maximum of 3000 miles for European travel.

A charge of £1.00 per mile will be charged for any mileage exceeding 3000 miles on EU trips only unless otherwise agreed in writing by Nomad Motor Homes Limited in advance

### **Cancellation of Bookings**

Cancellations must be in writing, and are charged as follows:

- Should you cancel your confirmed booking more than 4 weeks prior to commencement of hire you will forfeit the booking deposit.
- Should you cancel your confirmed booking up to 4 weeks prior to, or fail to turn up for commencement of hire, you will forfeit the booking deposit and hire charge already paid.
- This will also apply if, upon inspection of named drivers' licences, they are found to be invalid or do not comply with the information stated on the booking form.
- Nomad Motor home Limited recommend that the hirer takes out travel insurance.

### **Payment**

Full payment is due, 30 days prior to collection of vehicle. We accept Debit card , Credit card or bank transfers for any payments. We do not accept American Express or cash payments.

**A damage excess/Security deposit taken upon collection of the vehicle of £2000 minimum dependant on vehicle hired, and is fully refundable upon safe return of the vehicle on the agreed date and time unless otherwise agreed by Nomad Motor homes Limited**

**If the vehicle is returned late or dirty or damaged in any way the cost to clean/repair will be deducted from the security deposit. £75 per hour will be retained/charged for cleaning / LABOUR.**

Motor homes must be returned by 10am on last day of rental. Late returns will be surcharged at the rate of £50 per hour, or part hour.

## **Availability**

In circumstances beyond our control if the Motor home previously booked by the hirer is not available due to accident, theft, weather conditions, or any other reason or circumstance, then we will endeavour to supply a replacement motor home of similar size and specification, if this is not possible then we will refund all monies paid immediately, Nomad Motor Homes Limited will have no obligation whatsoever with regard to refunding any monies paid for campsites booked, events booked, travel booked or any other circumstances

## **Insurance**

All Motor homes are comprehensively insured for the named drivers during the hire period only as detailed on the booking form. Up to two additional drivers can be added at an additional charge of £10 p-day p-driver

**A refundable damage/security deposit of £2000 or £3500 (dependant on vehicle hired) is payable upon vehicle pick-up.** In the event of an insurance claim against a 3rd party, the full amount may be taken to cover our insurance excess charge. Any damage to the vehicle during the hire period that is not covered by an insurance claim will be deducted from the security deposit; this will include any loss/damage of equipment.

Every accident or any damage or defect must be reported to Nomad Motor homes Limited immediately by telephone 01226 816206.Or by email [enquiries@nomadmotorhomes.co.uk](mailto:enquiries@nomadmotorhomes.co.uk) An accident form will have to be completed at the time of the incident.

Any damage to tyres, windscreen and any theft of personal property is not covered by our insurance, and any such damage or loss shall be at your expense. Nomad Motor Homes Limited recommends that the hirer takes out their own personal belongings insurance.

Driving by non-named drivers or late returns of Motor home renders the insurance invalid and the driver therefore commits an offence under the road traffic act, and will be solely responsible for any damages or personal injuries incurred and the full security deposit will be retained.

## **Limitations & Liabilities**

Nomad Motor Home Limited accepts no responsibility for replacement vehicle costs, travel or accommodation costs or any other loss claims arising from a Motor home breakdown or accident.

Nomad Motor Homes Limited accepts no responsibility for misguidance by the in built GPS Navigation system of the vehicle

The Hirer:

Is liable for any cost incurred for speeding or parking fines, congestion charges or any other offences committed against the road traffic act regulations.

- Must remember that although these are leisure vehicles, it is an offence to drink and drive.
- Undertakes responsibility for the control of the vehicle on hire to you.
- Is liable for any damage to the vehicle or contents during the hire period.
- Shall not tow any trailer or vehicle behind the hired vehicle.
- Shall not carry more passengers than the seating capacity of the vehicle, as defined in the vehicle specifications or allow the vehicle to be overloaded, 3.5 tons gross.
- Shall ensure that the driver and all passengers required by law to do so shall, at all times when the vehicle is being driven wear the seat belts provided.
- Shall not use the vehicle to carry passengers or goods for hire or reward.
- Shall not, without written consent from Nomad Motor Homes Limited remove the vehicle from the UK mainland.

• **Breakdown & Accidents**

- In the event of a breakdown or accident a recovery and repair service is provided for all our motor homes (details inside vehicles).

You are authorised to spend £100 on any necessary repairs and/or replacement parts, and we will reimburse you against a valid VAT receipt.

Any repair above £100 will have to be authorised by Nomad Motor Homes Limited.

**Any breakdown, malfunction or damage caused by your negligence must be repaired/made good at your own expense.**

**General**

The motor home and its contents remain the property of Nomad Motor Homes Limited at all times.

The hirer is required to keep the vehicle securely locked at all times when it is left unattended, and to refrain from any action or omission which may prejudice Nomad Motor Homes Limited rights to the vehicle. Nomad Motor Homes Limited reserves the right to retain in part or whole the security deposit if additional deep cleaning or repair internally or externally to the vehicle is required upon return of the vehicle. In the event that any damage to the vehicle is not covered by our insurance for whatever reason, we reserve the right to charge you for the repairs and associated costs in full. Where such additional costs are incurred we will provide you with a description of the costs incurred to Nomad Motor Homes Limited.

**All our vehicles are fitted with tracking and monitoring systems.**

Nomad Motor Homes Limited reserves the right to vary rates and conditions at any time.

Nomad Motor Homes Limited offer indoor secure parking for your car whilst you are away however, vehicles are left entirely at the **Owners Risk**.

### **Vehicle Conditions**

The hirer acknowledges delivery of the vehicle and its contents, free from defects or damage, other than as specified by Nomad Motor Homes Limited on the vehicle appraisal form.

Before the commencement of hire the hirer is advised to check the vehicle thoroughly before leaving the premises of Nomad Motor Homes Limited.

The vehicle must be returned in the same condition as when hired, with the interior and appliances clean.

Nomad Motor Homes Limited will make a charge of £200 per item for the cleaning of un-emptied/cleaned chemical toilets and for the cleaning of dirty or stained carpets or upholstery.

### **Fuel, Oil & Gas**

The hirer will be liable if incorrect fuel type is used.

The fuel level should be the same when returning the vehicle as it was when you left as shown on the vehicle appraisal form

The hirer will be responsible for the regular checking of oil, Ad Blue and water levels, and the use of the correct type of fluids.

Our vehicles are fitted with refillable gas bottles which can be replaced at any fuel station supplying LPG (charges may apply), the vehicles are supplied with one full and one part full gas bottle. If you require additional gas it will be at your own cost.

### **Suitable Persons**

Nomad Motor Homes Limited has the right to refuse to handover the Motor home upon arrival of the hirer to any person who in our opinion is not suitable to take charge of the vehicle, due to any concerns we have for the safety of the vehicle or its occupants or other road users. Nomad Motor Homes Limited will have no obligation whatsoever with regard to refunding any monies paid for campsites booked, events booked, travel booked, or any other circumstances.

### **Vehicle keys**

Vehicle Keys must never be left in unattended vehicle. Vehicle must be securely locked when unattended and keys should never be left unattended in the vehicle when not use and all reasonable measures must be taken by the hirer to ensure the safety and security of the vehicle. Loss of vehicle ignition key will result in a replacement charge of £300 and all other costs involved by forced entry of the vehicle arising from a lost key, or the recovery of the vehicle.

### **Vehicle Security**

If the vehicle is left unattended the steering lock must be securely locked on the steering wheel to ensure the safety and security of the vehicle

### **Vehicle Weight**

It is the hirer's responsibility to ensure the gross vehicle weight in no more than 3500KG when fully loaded and must ensure contents are secure at all times.

### **Pets**

We do allow Dogs/pets dependant on age and breed in certain vehicles so long as they sleep in their own beds and you use your own throws to protect the upholstery. We charge a £100 per week and you must ensure that the Motorhome interior is pristine and shows no sign of a pet having been in it upon its return for the next hirer and also there may be a possibility that future hirers have an allergy to pets.

### **Smoking**

It is against the law to smoke or vaping inside all hire vehicles & within 5mteres outside the vehicle. A charge of £1000 will be imposed if customers are found to have been smoking in our Motor home.

### **Vehicle Returns**

You must return the vehicle to Nomad Motor Homes Limited at Unit 2 Capitol Court, Dodworth Barnsley S75 3UD no later than 10am on the final day of your hire period unless we have agreed in advance a different return time. Failure to comply will result in a charge of £100 per hour to reflect our additional cost which we incur in preparing the vehicle for the next hire